

To our valued customers:

With the ongoing crisis brought about by the Coronavirus 2019 (COVID-19) outbreak it still continues to affect not just Australia but globally to date.

Although the situation continues to evolve rapidly, Bradley Australia remains fully committed to deliver our products to you in a safe, diligent and reasonable manner under the current circumstances. We have been bound to adjust our business activities according to the mandates and instructions provided by the national and state government. Our usual operations have undergone changes, including our delivery system and schedule.

We must recognize, however, there is a strong likelihood that we will encounter certain delays as a result of this pandemic. Potential impacts may include, but are not limited to, labour shortages due to quarantine as well as material shortages and significant delays in lead times across the globe. The global shipping industry impacted by the demand spike suffers severe port congestion, a tripling of freight rates, equipment shortages and high-priced goods. This culminates in a frustrating level of delays and schedule changes.

At this time, it is not possible to quantify the delay or compute the impact costs. I can assure you that we are evaluating all options to minimize and mitigate the impact to you. Rest assured that our company will continue to provide our clients with the same quality of goods and services. We've also taken measures to communicate any future delays and changes. As more information becomes available, we will continue to keep you informed of these delays.

Once again, we would like to thank you for your utmost patience and understanding. Our company is taking active measures to ensure the health and safety of our employees and our customers during these challenging times.

Your unwavering support is truly appreciated as we work our way through this unprecedented times.

Sincerely Yours,



Warren Newhouse  
CEO