

At Bradley Australia, we pride ourselves on a high standard of customer service and processes. From the time your purchase order is received, it is reviewed thoroughly and all available stock is allocated.

We understand your customers are valuable and time is of the essence, that is why we endeavour to give you approximate etas on all back orders or offer alternative products. Orders filled by 11am daily will be despatched that day and consideration will be given to urgent orders where possible.

At Bradley Australia, we are always here to help you regarding your shipping needs, whether your order be required urgently, split for part shipments or held for a requested delivery date. We also carefully decide the best way to pack and send your consignment, either by wrapping, boxing or palletising to prevent damage in transit.

Our experienced warehouse staff identify the best courier service to ship your order relating to time constraints and handling of goods. All these processes ensure that your orders will arrive with a speedy turnaround time and in perfect condition.

Taking the above into consideration, Bradley Australia has reviewed the Freight and Handling charges for 2020. Revised prices take into regard the size of the order and destination. Where previously it was one set price, we have customised the rates to better suit you.

Thus we have introduced freight charges for small orders, standard to large orders and orders for substantial quantities or projects that will be supplied as pallets of goods (price specified at time of quote provided by Bradley).

We require all freight charges applicable to be applied to your purchase order. They will be reviewed here regarding the shipping method and you will be advised of any changes.

Where a customer does not include a freight cost on their purchase order, Bradley Australia will automatically charge the freight applicable, if required, to the customer's sales order.

Bradley Australia thank you for all your continuing support.